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Dated: _August 13, 2009_ Signature: __/Lilian Y. Ficht #64,514/____
(Lilian Y. Ficht)

Docket No.: 30835/302623
(PATENT)

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application of:
Jee F. Pang et al.

Application No.: 10/608,864

Confirmation No.: 8199

Filed: June 27, 2003

Art Unit: 2445

For: METHOD AND FRAMEWORK FOR
PROVIDING SYSTEM PERFORMANCE
INFORMATION

Examiner: A. M. Mirza

AMENDMENT IN RESPONSE TO NON-FINAL OFFICE ACTION

MS Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Madam:

INTRODUCTORY COMMENTS

In response to the Office Action dated May 15, 2009, please amend the above-identified U.S. patent application as follows:

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks/Arguments begin on page 12 of this paper.